

LVFC Strategic Plan Draft
2024 - 2029

Vision statement drafts
Option A: Our vision is to improve the everyday lives and connectedness of northern Tasmanians through volunteer care and services of exceptional quality.
Option B Our mission is to provide caring, high quality volunteer opportunities and services to help those in need of connected support.
Option C: Launceston Volunteers for Community: Alleviating loneliness and improving the quality of everyday lives of northern Tasmanians through practical help and caring connection.

Strategic pillars			
1.	2.	3.	4.
Proactive quality service delivery	A volunteer organisation of choice	Efficient, agile and contemporary systems and processes	A contemporary approach to growth
Initiatives (in order of top three against each pillar)			
1.1 Undertake proactive assessment of the local operational environment to identify new markets.	2.1 Develop and implement a volunteer engagement plan to welcome a greater number of volunteers offering diverse skills.	3.1 Research and invest in contemporary digital solutions to maximise efficiencies across the organisation.	4.1 Future proof the organisation by monitoring external and internal environments and being open to adaptation.
1.2 Develop new programs to deliver in response to diverse community needs.	2.2 Maximise volunteer recruitment and retention by actively valuing their contributions (reward/recognition) and offering opportunities to build skills and capacity.	3.2 Continually monitor and adapt policies and processes to meet the needs of the organisation's stakeholders.	4.2 Identify opportunities for growth of the organisation's people and existing programs
1.3 Ensure high quality service delivery by monitoring and evaluating programs and services to ensure quality and fit.	2.3 Promote services, volunteer opportunities and achievements	3.3 Continue to report and review progress against agreed KPIs	4.3 Grow client engagement in programs
	2.4 Create inclusive opportunities for meaningful connection.	3.4 Educate ourselves in external governance trends	

Commented [3]: This was originally one initiative but was too long... Have made it into two because there are two activities: 1 - monitoring and 2 - identifying opportunities

Commented [2]: have added this half sentence..

Commented [1]: I feel like this one is already covered under pillar 4's 'future-proofing' initiative

Commented [4]: This was originally one initiative but was too long... Have made it into two because there are two activities: 1 - monitoring and 2 - identifying opportunities

Commented [6]: how? ..through...or by...

Commented [5]: thought the word 'fit' was simpler than the word appropriateness which was written on the day

Commented [7]: This initiative received only a few votes but have included it for feedback

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SCB Consulting
Tactical Advisory and Strategic Solutions

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